



BW Premier Collection Grand Hotel Royal

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to info@hotelroyalviareggio.it.

CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a car park.

The hotel's car park is private, is located outside and is uncovered. The hotel's car park is surfaced with gravel.

There are no reserved parking spots for expectant mothers or persons with disabilities. The distance from the car park to the hotel entrance is 10 metres.

There is an access ramp to serve the main entrance of the building. The pavement is surfaced with tarmac.

MAIN ENTRANCE AND RECEPTION



When entering there is a doorbell to request assistance.

The access door has a double hinged door that opens outwards. The door has a lever handle.

Inside there is a carpet runner/doormat and there is a tile flooring.

In the lobby, there are seats, namely sofas and armchairs.

The portering service is available.

Height of reception desk	cm 80
Height of lowered desk	not present

LIFTS



Our hotel has 2 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 120 x 100
Height of call button	cm 70
Sliding doors	yes
Type of door opening	on two different sides
Width of clear opening	cm 80
Audible indication of floors	no
Call button with braille or raised characters	yes
Button panel with braille or raised characters	no
Button panel with large characters	yes



INTERNAL ROUTES

The corridors have a tile flooring and along the paths there are no doors or passages narrower than 90 cm.

There is no protruding wall decor.

Stairs

Our hotel is a 5-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	wall lighting
Light control system	switch



TOILET FACILITIES

The toilet facilities are located in the lobby.

There is a bathroom access room.

Size of bathroom access room	cm 350 x 100
Type of flooring in the bathroom access room	tiles
Door style	hinged door
Type of lighting	automatic sensor

Bathroom features

Size of bathroom	cm 250 x 250
Type of flooring	tiles
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	bib tap
Tilted mirror	no
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	no
Baby changing table or station	yes

ACCESSIBLE ROOM



There are 3 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	tiles
Door style	hinged door
Lock style	keycard
Type of handle	lever handle
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	manual

Accessible bathroom features

Size of bathroom	cm 300 x 300
Type of flooring	tiles
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	tiles
Main door style	double hinged door
Opening direction	outwards
Shape of tables	round and square
Position of table legs	on all sides
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is an accessible restaurant that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	tiles
Main door style	double hinged door
Opening direction	inwards
Shape of tables	round and square
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Bar

In the hotel there is an accessible bar that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	parquet
Main door style	double hinged door
Opening direction	inwards
Shape of tables	square
Position of table legs	on all sides
Type of seats	chairs and armchairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 100
Height of lowered counter	not present
Table service	yes
Open 24 hours	no